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SUPPLEMENTAL IX LIST OF PATENTS AND OTHER ITEMS FOR APPLICANT'S INFORMATION DISCLOSURE STATEMENT (Use several sheets if necessary)	ATTY. DOCKET NO. 10566288 6046-101C5	SERIAL NO. GAU: 2614 10/686,883
	APPLICANT: RONALD A. KATZ	
	FILING DATE: October 16, 2003	GROUP: 2614

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, etc.)		
1	Anonymous; "New replacement Service Saves Insurers Money, Satisfies Insured"; Canadian Insurance; Toronto; Aug. 1982; extracted on Internet from Proquest database.*	
2	Baran, Paul, Some Changes In Information Technology Affecting Marketing In the Year 2000, Changing Marketing Systems, 1967 Winter Conference, Dec. 27-29, 1967, pp. 76-87, No. 26. (or pp.76-77)	
3	Britton, David, "Being There – The Promise of Multimedia Communications", Technology Review, (May16, 1992,) pp 43-50, May/Jun., 1992.	
4	Levine, Kay, Anchorage Daily News, Troubleshooter; [Final Edition 30]. Anchorage, Alaska. Jul. 16, 1991. p. B.2.	
5	Nash, Edward L., "Direct Marketing, Strategy, Planning, Execution", 3 rd Edition, McGraw-Hill, Inc., 1994, pp. 164-165, 364-367.	
6	Peppers et al., "The One to One Future Building Relationships One Customer at a Time", © 1993, 1996, pp. 3-17; 40-43.	
7	Resnick, Paul, GroupLens: An Open Architecture For Collaborative Filtering of Netnews, Proceedings of the ACM 1994 Conference on Computer Supported Cooperative Work, Abstract, pp. 175-186.	
8	Robinson, Phillip; "Laptop and palmtop computers have disadvantages but also some nice pluses"; Austin American Statesman; Austin, Tex; Mar. 9, 1992 extracted on Internet from Proquest Database.*	

EXAMINER: /Stella Woo/	DATE CONSIDERED: 10/01/2011
EXAMINER: Initial if reference is considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include a copy of this form with next communication to applicant	